When attempting to view videos in Blackboard, most browsers will require some user action to allow external content to load. This is because of a mixture of secure (https://) and unsecure (http://) content on the same webpage. Modern versions of web browsers require the user to manually enable the unsecure content within the webpage. If videos appear as a blank box, follow the instructions below.

**GOOGLE CHROME**

Google Chrome displays a shield on the right-hand side of the address bar.

1. Click the shield.

2. Click **Load Unsafe Script**.

3. Chrome will redirect to the Blackboard home page with the new permissions set. Navigate back to the video to play.

**INTERNET EXPLORER**

Internet Explorer will display a dialog box whenever a Blackboard page contains unsecure content pulled from external sources, like videos.

1. Click **No**.
Mozilla Firefox

Mozilla Firefox displays a shield 🟢 on the left-hand side of the address bar.

1. Click the shield.

2. Click the arrow next to the “Keep Blocking” button.

3. Select **Disable Protection on This Page**.

4. Firefox will redirect you to the course home page with the new permissions set. Navigate back to the video.

5. Depending on your Flash version, Firefox may prompt you to update Adobe Flash. To play the video without updating, click **Activate Adobe Flash**.
6. A toy block 🎉 will now appear on the left-hand side of the address bar along with a notification balloon. Click **Activate** next to the Adobe Flash plugin.