The Help Center package is a comprehensive package containing a number of useful resources for students and instructors. Instructors who find the resources below helpful and would like to contribute to these resources can contact EdTech. We will gladly work with instructors to expand these resources.

**HELP CENTER**

The Help Center is a combination of all of the following packages:

- **Library Help** -- Video instructions for making interlibrary loan requests, finding a journal article, using library databases, and using library course reserves.

- **Netiquette** -- This package contains useful links to web sites about "Internet etiquette" (or "network etiquette"), often abbreviated into the word "netiquette".

- **Study Aids** -- Useful links and other resources to help students improve study habits.

- **Tech Support** -- Contains several links to Blackboard and Tegrity (lecture capture) resources. Also includes some information on how to contact the Help Desk for more assistance.

- **Writing Resources** -- Links to grammar and punctuation, how to properly cite sources, and the writing process. It also has a link to the S&T Writing Center, located in Campus Support Facility 113.

Instructions for downloading and installing the Help Center package can be found at:


After the package has been uploaded into the course, the course menu should look something like the following (actual course menu will vary based on how much the instructor has modified the menu from the default).
Clicking on the Help Center button will take you to the Help Center content area, which will look like this: